

THE INSIDER



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Summer 2024



Our Company's Growth & Success in Q1 2024

As we've entered the new financial year, we are thrilled to announce that our company has experienced significant growth and success in Q1 2024.

Our hardworking team has successfully implemented new business, resulting in an increase in revenue, new clients to build relationships with and entering into new and exciting projects.

Top News

Hackle Security is taking social media by storm!

Employee of the Month handed out to more deserving nominees

Company Expansion: Successful mobilisation of a new site in Central London



New Partnerships Formed

01/12



VACANCIES

We have the following openings that have become available at our sites, so if you fancy a new challenge or you know someone who does, get in touch!

Relief Security Officer – Brighton

Relief Security Officer – Essex

Relief Security Officer – London

Night Security Officer – Newbury



NEW CONTRACTS

Hackle have successfully mobilised a number of new sites over the last 12 months, expanding our portfolio across the South of England and The Midlands.

BRIGHTON

Daily manned guarding
Mobilised in November 2023
New staff: William Kerrigan

BRIGHTON

Daily manned guarding
Mobilised in November 2023
New staff: James Asasi

CASTLE DONINGTON

Day and night manned guarding
Mobilised in January 2024
New staff: Ezra Johnson, Glenn Earlam, Osman Yahya

WEST DRAYTON

Nightly and weekend manned guarding
Mobilised in April 2024
New staff: Hafeez Khan, Muhammad Abubakar

CENTRAL LONDON

Daily manned guarding
Mobilised in July 2024
New staff: Anthony Omosun



AdrianDouglas

AnyaHolloway

AssadIbrahim

BillWitherington

DamienKellegher

KimWalker

LuanKrasniqi

MartinQuelch

ParminderJaswal

PaulWright

EMPLOYEE OF THE MONTH

We are delighted to have awarded many more “Employee of the Month” awards over the last twelve months.

We are filled with pride when a nomination is submitted, as it proves that our staff are recognised not only by ourselves, but also by our clients.

The monthly award is not compulsory, but your Contracts Manager will actively look to endorse acts of outstanding service.

Award winners receive a signed and framed certificate, plus £100 in vouchers.

Many congratulations to all the team members featured here. We appreciate all your hard work and dedication, and enjoy spending your voucher!

PhoebeConroy

SamirBuho

SheriAgodi



Welcome aboard!

We are proud to introduce two new members to the Hackle Team; John Dennis as Contracts Manager for the South East and Geoffray Green as Contracts Manager for London.

Both true professionals in the security industry, who are set to shake things up and bring a fresh perspective to the company.

Geoffray Green

Contracts Manager – London and surrounding areas

Favourite hobby: Running and cycling

Favourite sport: Football. I support Ipswich Town but I also enjoy following Formula 1 racing.

Best part of your job: Probably the variedness of it all. Any one day is never the same.

One piece of advice to give to anyone looking to further their career in security: Study, get the qualifications needed. The industry is very fluid and you need to stay ahead of the game..

John Dennis

Contracts Manager – South East of England

Favourite hobby: Walking and training my dogs

Favourite sport: Ice Hockey and my favourite team is the Toronto Maple leaf's.

Best part of your job: Meeting with the clients and officers making sure all is running smoothly on all my sites.

One piece of advice to give to anyone looking to further their career in security: Do the best job you can do and make sure you impress your bosses!



Get Social!

One of our objectives this year was to further increase our social media presence, and with the little help of a social media professional and our 'on-the-road' team members being pro-active when visiting sites, we have achieved some incredible results in a short period of time!



1,301
followers!

2,600
users clicking
through to
our website

30,000
impressions!



178
followers!

452
impressions!

45
new profile
visits in last
90 days



247
followers!

8,100
impressions!

170
content
interactions

05/12



5 Year Service Award

We have had more staff this year who we are delighted to say have given Hackle Security over 5 years of loyal service. Each staff member is presented with a certificate and lapel badge to acknowledge their loyalty.

Thank you all for your loyal service, dedication and hard work. We look forward to being able to present 10-year service awards in the not too distant future!

Farakou Tarawily

Lachhiman Gurung

Abdifatah Mahamed

New Dad alert!

We'd like to give a huge congratulations to Phoenix Baxter for the birth of his baby son, River.

Mum and baby are doing well and we'd like to wish them lots of happy memories.

We would also like to congratulate Vasile Pletoianu and his partner for the safe arrival of their baby boy, born on the 8th April.

Weighing in at 8.5lbs, his name is Bruno and is doing very well.

Many congratulations, Vasile!





Check calls as well as booking on and off your shift can all be done through the TelMe App:

1. Go to www.gallinet.com
2. Click on “client log on”
3. Enter “hackle” (all lower case) into the white box
4. Click “go to Employee TelMe”
5. Enter your username (all lowercase), this is how your name appears on your timesheet
6. Enter your PIN (the same number you use for booking on and off duty, and check calls)

Please ensure you arrive to your shift 15 MINUTES before you start to ensure a smooth handover with the previous member of staff.

The importance of booking on/check calls

As you are aware, we have a check calls system in place to ensure our lone-worker’s safety is paramount. The frequency of check calls required are detailed within your Assignment Instructions.

The Operational Control Centre located at Hackle Head Office is made aware of any missed check calls reported in a 24-hour period, so they can be monitored daily. If an officer misses more than 3 check calls within a calendar week, then they may be subject to disciplinary action.

If you experience any problems making your check calls through our automated system, please make sure you call the Control Centre during the check call window, and also make a note in the DOB. If you have any operational problems with the telephone used to make the check call, this needs to be reported to your Line Manager at your earliest opportunity.

Please remember that in normal circumstances, check calls (and booking on and off duty) must be done using the site landline. Calls made to the automated system from your personal phone will be rejected.



Wedding Bells

A huge congratulations to Chris Johnson for getting married to his partner, Paige on the 20th May.

The wedding took place in a restored barn in the beautiful Sussex countryside.

We wish Chris and Paige a lifetime of very happy memories.

We're also sending many congratulations to Peter Horner and his partner, Sarah, who tied the knot on Friday 19th April in a beautiful setting on the very sunny island of Crete.

We wish them all the happiness as they start a new journey together.





Image is Everything

Please can we remind you that FULL uniform must be worn at work at ALL times during the course of your duties. This means wearing company issued trousers or skirts, shirts, jumpers, jackets and ties. Your SIA badge should be clearly visible and uniforms should be clean and pressed at all times.

The use of personal mobile phones whilst on duty can look very unprofessional to any tenants, visitors or clients that visit the site, and in turn makes the company look unprofessional.

In addition to wearing full uniform, please also be reminded of the rules surrounding your appearance:

- Employees should have a smart, professional haircut
- Facial hair should be clipped and neat
- Employees are permitted to wear discreet earrings, finger rings or other jewellery but facial studs, nose or eyebrow rings and hanging body jewellery are not permitted
- Visible tattoos are not permitted
- Facial make up and fingernail varnish should be light and discreet





SIA License Renewals

SIA Licenses are an essential part of a security officers role, and is also an important part of the workplace uniform, so it's crucial that licenses are valid.

Hackle Security Services Ltd no longer renew licenses for our staff, so it's your responsibility to ensure your license is in date because if it's expired, then you cannot work until it's been renewed.

If you feel you need financial support in renewing your SIA or CCTV license, then please request this in writing to your Contracts Manager.

https://www.youtube.com/watch?v=S3_MgnwMaTM

The SIA recently launched a series of new licensing videos with a customer-centric approach. These videos aim to guide applicants through the stages of their SIA license application, making the process more straightforward and user-friendly.

If you get a moment, we encourage you to watch the short but informative video, which will help you gain a better understanding of the application process.

Let's continue working together to enhance security standards and create a safer environment for all.





June is the nation's month to celebrate Pride, a dedicated time of year to spark conversations and show our support for our LGBTQ+ colleagues and communities.

To fundraise money for the charity Stonewall, the incredible charity campaigning to transform the lives of LGBTQ+ people across communities in the UK, we will be giving away delicious Pride-themed cupcakes.

Events galore!

Building Manager, Imran has been busy planning a number of activities taking place at our site in Reading.

Free iced coffee samples to all tenants and staff, with compliments from Jimmy's Iced Coffee.

Plastic Free July: a workshop hosted by the vegan cosmetics brand, FRUU....!!! A lunchtime workshop creating your own personalised scent, learning the basics of crafting natural fragrances and invigorating the power of citrus and other botanicals.

The team at our site in Reading are excited to announce their support for the Brighter Futures for Children's Holiday Activities and Food programme! This initiative aims to provide over 4,000 local children, who are entitled to pupil premium free school meals, with free lunches and activities during the summer holidays.

If you have an event happening where you work, drop us an email with details - enquiries@hacklesecurity.co.uk



Youth Sponsorship

Hackle Security were proud to have been able to support The Old Apostolic Church Youth Committee with their recent Youth Camp.

A wonderful initiative for young adults from across Europe to experience a variety of activities including raft building, rope climbing, assault courses and much more.

Sheldon Payne from the UK OAC Youth Committee, commented *“Thanks to your sponsorship, we were able to provide a comprehensive and enriching experience for the campers, focusing on fostering meaningful relationships and developing essential life skills. The activities and programs we offered not only encouraged teamwork and collaboration but also inspired a sense of community and belonging among the youth.”*

Mark Mathurin recently met with a major client of Hackle Security, Metrus, to discuss future plans.

Hackle provide static security services as well as keyholding and mobile patrols to a number of sites in Central London that Metrus look after.

Mark met with Director, Richard Miles and Associate, Robert Shutt in London to discuss future plans and the continuation of our successful and growing relationship.

